



End of the Public Health Emergency and Billing Telehealth Services

Date: Tuesday, August 22

Time: 8:00 am—9:00 am

Place: Virtual (Zoom)

With the ending of the Public Health Emergency in May 2023, providers and practice staff have been left with a lot of questions, particularly when it comes to changes in billing for telehealth services. Join CMS Medicare consultants Lori Langevin, Gail Toussaint, and Nathan Kennedy from National Government Services, Inc. as they give an overview of necessary information after the ending of the PHE, changes to take into consideration from CMS, and discussion of what this might mean for you and your practice.

Topics to be covered include:

- Taking steps to ensure you have access to the latest updates and communications from CMS and other government entities.
- Changes in Modifier usage you should be aware of after the ending of the PHE, as well as cost sharing considerations in modifiers
- Billing changes for laboratory, ambulance, and other services affected by the ending of the PHE.
- Categories for CMS Medicare telehealth services, including mental health services, and the modifiers affiliated with telehealth.
- FAQs about the ending of the PHE

PRESENTERS:



Gail Toussaint, National Government Services Medicare Part B

Gail Toussaint is a Provider Outreach & Education (POE) Consultant for National Government Services Medicare Part B. She has 36 years' professional experience working on Medicare contracts from Human Resources to POE. Her specialties include Audit Contractors, Fraud & Abuse, Ambulance, Targeted Probe & Educate, Telehealth, and Preventive Services.



Lori Langevin, Federal Medicare Program

Lori Langevin has worked for the Federal Medicare Program for 34 years under 4 different Medicare contractors with professional experience in customer service, fraud & abuse, compliance and provider outreach. She is currently a Part B Provider Outreach and Education Consultant for National Government Services for the JK MAC.



Nathan Kennedy (CPC, CHC, CPPM, CPC-1, CPB, CPMA)

Nathan Kennedy (CPC, CHC, CPPM, CPC-1, CPB, CPMA) has worked with National Government Services for over 35 years obtaining a broad knowledge base of the entire Medicare Part B program. Nathan began his Medicare career in claims processing, followed by a move to appeals. Nathan then moved on to Provider Outreach and Education, where he has been for 24 years now. Nathan has served as a liaison with state medical societies organizing communication directly with their organizations, the facilitator of quarterly POE Advisory Group meetings, and has worked with other Medicare partners on many occasions. Nathan has also served as a CPC Instructor of Indian Health Services staff.

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