

Presented by



# Continuing Education for Medical Office Professionals

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## Mastering E/M Coding

Documentation deficiencies and improper level of service selections are a tremendous liability. E/M lays the groundwork for the reimbursement process, and your medical coders need a clear understanding of correct coding, documentation guidelines, and modifiers for correct reimbursement. This class imparts the knowledge and tools to help coders gain confidence when working with provider documentation and E/M codes. Participants will complete hands-on practice exercises to identify accurate, adequate and clinically useful information, along with compliance measures to follow to ensure accurate reimbursement.

## Patient Collections and A/R Management

Billing staff walk a fine line between promoting patient satisfaction and enforcing accurate, timely payment policies. Adopt a process that measures and monitors collections efforts while remaining patient-centered. This class will help reduce payment problems that crush your bottom line with a review of policies and processes that support the ethical and legal administration and communication of financial responsibilities. Participants will learn how to improve insurance data collection, eligibility verification, benchmarking, and tips to support legal patient communication and a healthy reimbursement cycle.

### Live Webinar Tuesday, January 11, 2022

#### AM session

Mastering E/M Coding  
Program # 24852-0111  
9:00 am to 12:00 pm EST

— AND —

#### PM session

Patient Collections and  
A/R Management  
Program # 24853-0111  
1:00 pm to 4:00 pm EST

#### Fee:

\$199 per person  
Includes instructional materials

#### Questions:

Kathi Cruickshank  
Ph: (585) 473-7573  
Email: kathic@mcms.org

#### Register:

Online: [mcms.org/events](http://mcms.org/events)  
Program: # 24852-0111 and # 24853-0111  
Ph: (585) 473-7573  
Mail: Monroe County Medical Society  
200 Canal View Boulevard  
Suite 202  
Rochester, NY 14623

**+ CEUs** 3 per person, per session

Practice Management Institute grants CEUs for its certified professionals based on total number of instructional hours (1 CEU per hour of classroom instruction). CEUs may be applied to annual renewal requirements as noted on pmiMD.com.

### Registration form **Keep a copy for your records.** (Additional registrants may be listed on separate page)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Practice Name: \_\_\_\_\_ Job Title: \_\_\_\_\_ Specialty: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_ Email (required): \_\_\_\_\_

PMI-Certified ID#: (if applicable) \_\_\_\_\_

Visa  MasterCard  American Express  Check (payable to Monroe County Medical Society)

Credit Card #: \_\_\_\_\_ CVV code: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Total Amount: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Cardholder Signature: \_\_\_\_\_

Billing Address, if different from above: \_\_\_\_\_

Registration Discounts: PMI certified professionals with an active ID# receive 10% off their registration fee. Multiple discounts do not apply.